

TICKETING SUPPORT ASSOCIATE REMOTE
ROLE | MAJOR LEAGUE CRICKET
CAREERS

HIRING ORGANIZATION

Major League Cricket

EMPLOYMENT TYPE

Full-time, Contractor

DESCRIPTION

Company: Major League Cricket
Position: Associate, Ticketing & Accreditation Support
Industry: Sports & Entertainment
Location: Remote
Employment Type: Full-Time (Contract)
Salary: Not Disclosed
Email: jobs@majorleaguecricket.com

Role Overview:

- Support end-to-end ticketing operations for the 2026 MLC season
- Handle fan queries, refunds, exchanges, and ticket issues
- Work closely with Finance for invoicing and reconciliation
- Ensure accurate accreditation management for teams and partners

Daily Responsibilities:

- Respond to customer inquiries related to ticket purchases and platform issues
- Process refunds, cancellations, and ticket exchanges efficiently
- Maintain CRM records for all ticketing interactions
- Issue and track complimentary (FOC) and paid tickets
- Coordinate accreditation approvals with internal and external stakeholders

JOB LOCATION

UNITED STATES
? Remote work from: UNITED STATES

DATE POSTED

? 02/24/2026

Preferred Background:

- Experience in customer support or ticketing operations
- Strong written and verbal communication skills
- Detail-oriented with strong organizational ability
- Comfortable handling multiple tasks in a fast-paced environment
- Familiarity with CRM and ticketing systems preferred
- Interest or knowledge of cricket/live sports is a plus

Why This Role Matters:

- Be part of the rapid growth of professional cricket in the United States
- Contribute directly to fan experience and matchday operations
- Work in a dynamic and globally connected sports environment
- Opportunity to collaborate with cross-functional teams

How to Apply

Send your resume at jobs@majorleaguecricket.com