

WORK VAPOR

Job Link: <https://workvapor.com/jobs/order-fulfillment-consultant-hybrid-supply-chain-order-management-steelcase/>

HIRING ORGANIZATION

Steelcase

EMPLOYMENT TYPE

Full-time, Part-time

JOB LOCATION

Michigan, UNITED STATES

? Remote work from: UNITED STATES

DATE POSTED

? 02/17/2026

ORDER FULFILLMENT CONSULTANT – HYBRID SUPPLY CHAIN | ORDER MANAGEMENT

DESCRIPTION

Company: Steelcase

Position: Order Fulfillment Consultant

Industry: Manufacturing | Supply Chain | Order Management

Location: Grand Rapids, Michigan 49508 (Hybrid Work Schedule)

Employment Type: Full-Time

Role Overview:

- Serve as a key business consultant between Steelcase North America, dealers, and field sales teams
- Optimize order fulfillment processes for seamless customer experiences
- Drive continuous improvement across supply chain, manufacturing, and delivery functions
- Lead collaboration efforts to resolve order challenges and enhance operational efficiency

Key Responsibilities:

- Guide dealers before order creation and placement to ensure best practices
- Understand and optimize the Steelcase order fulfillment value stream
- Mentor dealers on order management and pre-order processes

- Monitor dealership performance and advocate for improvements
- Lead pre-order meetings with dealers and field sales teams
- Collaborate with internal departments to resolve order issues
- Apply Lean and continuous improvement methodologies

Minimum Qualifications:

- 2–3 years experience in a similar role
- Advanced English proficiency (written and spoken)
- Customer service and order management experience
- Project management or similar experience

Preferred Qualifications & Skills:

- SAP knowledge
- Strong written and verbal communication skills
- Ability to build relationships and influence partners
- Confidence leading meetings and presentations
- Strong problem-solving and corrective action skills
- Familiarity with Lean methodologies
- Ability to manage changing priorities effectively
- Bachelor's degree in Business, Commerce, International Relations, or related field

What Steelcase Offers:

- Competitive wages and benefits
- Flexible hybrid work schedule
- Continuous learning and growth opportunities
- Inclusive and collaborative work culture
- Opportunity to make meaningful impact on people and the planet

About the Company:

Steelcase is a global design and thought leader in the world of work, creating innovative furnishings and workplace solutions that help people perform at their best.

Equal Opportunity Statement:

Steelcase provides equal employment opportunities to all qualified applicants and employees. For accommodations during the application process, contact myhr@steelcase.com