

WORK VAPOR

Job Link: <https://workvapor.com/jobs/lead-product-operations-manager-232433/>

HIRING ORGANIZATION

LEAD PRODUCT OPERATIONS MANAGER

STR

BASE SALARY

USD 160000 - USD 200000

EMPLOYMENT TYPE

Full-time

DESCRIPTION

Lead Product Operations Manager

Company: STR
Location: Woburn, MA
Work Type: Hybrid with remote flexibility
Employment Type: Full-time
Salary: \$160,000–\$200,000 per year
Experience Required: 5+ years
Work Authorization: U.S. Citizen required

JOB LOCATION

? Remote work from: United States

DATE POSTED

? 09/18/2026

Contact Details

Accommodation Email: appassist@str.us
Important: This email is for reasonable accommodation during the employment process.

About STR

STR is a technology company focused on advanced research and development.

The company works in cyber, sensors, radar, sonar, communications, electronic warfare, and artificial intelligence. Its work supports defense, intelligence, and national security applications.

About the Position

STR is looking for a Lead Product Operations Manager to support its Mission Applications Group.

The position will improve the product development lifecycle. It will provide data to product and engineering managers while improving internal processes and customer feedback

systems.

The role connects product, engineering, program, and marketing teams. It helps cross-functional teams build and deliver high-quality software products.

Key Responsibilities

Decisions and Risk Management

- Facilitate discussions about product decisions.
- Help teams understand relationships between decisions.
- Identify and discuss project risks.
- Track follow-up actions.
- Keep teams coordinated.
- Support delivery timelines.
- Support program objectives.

Data and Analytics

- Track product usage metrics.
- Analyze feature adoption.
- Build product dashboards.
- Measure product performance.
- Provide useful data to product and engineering managers.

Process Optimization

- Maintain a current view of the cross-product roadmap.
- Improve communication across teams.
- Standardize product operations processes.
- Support critical path planning.
- Identify process gaps.
- Improve operational efficiency.

Customer Feedback Management

- Collect user feedback.
- Organize support ticket information.
- Track marketing requests.
- Combine customer insights into one organized channel.
- Provide useful customer feedback to Product Managers.

Tools and Governance

- Manage product operations software.
- Support Jira workflows.
- Maintain product operations best practices.
- Help teams follow established processes.
- Support product governance activities.

Go-to-Market Support

- Coordinate launch readiness.

- Work with marketing teams.
- Work with customer support teams.
- Share release notes.
- Coordinate training materials.
- Support successful product launches.

Required Qualifications

- U.S. Citizen.
- 5+ years of experience in product operations.
- Experience in product management is relevant.
- Experience in data analysis is relevant.
- Experience in business operations is relevant.
- Strong understanding of the software development lifecycle.
- Knowledge of CI/CD pipelines.
- Understanding of cloud architecture.
- Knowledge of modern DevSecOps practices.
- Experience with product analytics tools.
- Experience with roadmapping software.
- Jira experience.
- Strong knowledge of Agile frameworks.
- Strong Scrum knowledge.
- Exceptional organizational skills.
- Strong conflict-resolution skills.
- Ability to manage competing priorities.
- Excellent verbal communication skills.
- Excellent written communication skills.
- Ability to influence without formal authority.
- Ability to work with stakeholders with different levels of technical knowledge.

Preferred Qualifications

- Active security clearance.
- Advanced degree in Computer Science.
- Advanced degree in Information Technology.
- Related technical advanced degree.
- PMP certification.
- CSM certification.
- PMI-ACP certification.
- Located near an STR office in Carlsbad, CA.
- Located near an STR office in Arlington, VA.
- Located near the Woburn, MA office.
- Located near the Melbourne, FL office.
- Located near the Denver, CO office.

Work Environment

The position uses STR's flexible hybrid work environment.

Employees may work remotely when their work does not require access to STR facilities.

The position involves cross-functional collaboration with product, engineering, program, marketing, and customer support teams.

Compensation

The full-time salary range is \$160,000–\$200,000 per year.

Actual offers may vary based on experience, education, training, technical skills, security clearance, market conditions, and business needs.

Security and Compliance

STR states that certain positions require national security clearances.

Employees must also meet applicable export control and other legal requirements.

Equal Opportunity

STR is an equal opportunity employer.

The company is committed to hiring qualified candidates without regard to legally protected characteristics.

Accommodation Contact

For reasonable accommodation during any part of the employment process contact:

appassist@str.us

Please provide your contact information with the request.

How to Apply

Applications should be submitted through STR's official hiring process.

Company Contact Information

STR

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