

Work Vapor

<https://workvapor.com/jobs/google-workspace-and-network-support/>

Google Workspace And Network Support

Base Salary

USD 27 - USD 32

Description

Company: StudentBridge

Position: IT Support & Systems Specialist

Industry: Education Technology / Software Services

Location: Atlanta, GA 30341, United States (Hybrid Work)

Employment Type: Full-time

Salary: \$27.21 – \$32.77 / Hour

Email: careers@studentbridge.com

Hiring organization

StudentBridge

Employment Type

Full-time

Job Location

United States

Date posted

03/23/2026

Daily IT Operations:

- Manage hardware lifecycle including laptops, peripherals, and mobile devices
- Maintain accurate asset inventory and lifecycle documentation
- Configure and provision employee hardware and system access
- Ensure secure and reliable system availability for internal teams

User Access & Account Management:

- Coordinate employee onboarding and offboarding processes
- Set up and manage system accounts, permissions, and hardware access
- Administer Google Workspace including user accounts and group permissions
- Troubleshoot authentication or account access issues

Technical Support & Troubleshooting:

- Provide end-user support for hardware, operating systems, and applications
- Resolve connectivity issues involving Wi-Fi, VPN, DNS, and internal systems
- Support network printers and office devices including configuration and troubleshooting
- Handle internal IT requests through ticketing systems

Systems & Compliance Support:

- Maintain technical documentation and asset tracking records
- Assist with compliance initiatives including StateRAMP security standards
- Support accessibility compliance with WCAG guidelines
- Collaborate with engineering and security teams to resolve compliance-related technical challenges

Tools & Technologies:

- Google Workspace (G Suite) administration
- Windows and macOS operating systems
- Networking including Wi-Fi, VPN, and DNS troubleshooting
- Hardware asset management systems

- IT ticketing platforms and documentation tools

Required Skills & Qualities:

- Strong follow-through and proactive problem-solving mindset
- Clear communication and professional collaboration skills
- Organized, dependable, and solution-focused work approach
- Ability to manage multiple technical tasks efficiently

Employee Benefits:

- 401(k) retirement plan with company matching
- Health insurance
- Dental insurance
- Vision insurance
- Paid time off
- Paid holidays
- Hybrid work environment
- Team events and workplace perks

How to Apply:

Send your resume to careers@studentbridge.com to start the process today.