

Work Vapor

<https://workvapor.com/jobs/customer-success-manager-service-autopilot/>

Customer Success Manager – Service Autopilot

Base Salary

USD 65000 - USD 70000

Description

Company: Xplor

Location: Atlanta, GA (Hybrid)

Job Type: Full-time

Pay: \$65,000 – \$70,000 per year + quarterly commission

Benefits: Paid parental leave, Flexible work, Mental health support, Learning resources

Contact: Email: talent@xplortechnologies.com

Description

Client handling work using SaaS software for business growth. Work includes helping customers use the platform and solving issues. You will also build strong relationships and improve customer experience.

Customer Work

- Handle client accounts and build relationships
- Help customers use software properly
- Solve product issues quickly
- Guide customers on features and updates

Growth & Support

- Improve customer satisfaction and retention
- Identify upsell opportunities
- Share customer feedback with teams
- Conduct regular client reviews

Requirements

- 3+ years experience in customer success or account management
- Good communication and problem-solving skills
- Ability to manage multiple tasks
- Basic knowledge of tools like Salesforce (plus)
- Experience in revenue or sales is a plus

Simple and good opportunity to grow in customer success field.

How to Apply

Apply through the official careers website:

Website: www.xplortechnologies.com/careers

Or send queries to email: talent@xplortechnologies.com

Hiring organization

Xplor

Employment Type

Full-time

Job Location

Atlanta, GA, United States

Remote work from: United States

Date posted

03/31/2026